



## Our COVID-19 Action Plan

The Illinois Department of Public Health announced that beginning on May 11, 2020, surgeries and procedures may resume. We would like to reassure you that as a medical office, we are used to practicing the highest level of infection control and keeping our office exceptionally clean. To address concerns associated with COVID-19, we have instituted the following additional protection measures to ensure the safety of our patients, nurses, and office staff:

- Prior to scheduling a patient, a COVID-19 health screening will be done. The screening will be repeated at the time of the appointment along with a temperature assessment. If a patient is having any type of illness, we will reschedule the appointment. If there is any concern or question about whether or not there has been exposure to COVID-19, we ask you to please stay home.
- Every employee completes our screening form with a temperature check prior to arriving at work each day and continues to practice social distancing.
- We kindly ask that any visitors or guests remain in their car.
- We have left extra time between patient appointments to allow more time to clean treatment rooms between patients. This extra time also limits the number of patients in our office at one time.
- All patients, nurses, staff, and visitors are required to wear a mask while inside of our office. We will provide masks for patients who do not have one available.
- Our staff is required to put on gloves each time they see a new patient.
- We have multiple hand sanitizers throughout the office.
- We have enhanced our maintenance cleaning. The reception room, exam chairs, and all common areas are cleaned before each new patient use and throughout the day.
- Our receptionist will bring consent forms to patients and offer “no touch” and safe form completion.
- Although we have opened up our in-office consultations, we are still offering virtual consultations and follow-ups. Contactless curbside pickup is also still available for your favorite skincare products.

In addition to these precautions we will be constantly monitoring and following all national and local guidelines to safeguard your health and well-being. These extra measures we’ve taken will keep our patients, community and team safe.